



September 2025

Dear Valued Client,

In July 2025, ViroMed Laboratories notified clients of a disruption in the supply of a critical component of the Immucor Capture-CMV assay. The original notification by Werfen stated that the disruption would last until at least the end of September 2025.

We have now received an updated communication from Werfen extending the expected duration of the supply disruption; the reagent shortage is now anticipated to continue through the end of November 2025. During this period, ViroMed will continue to redirect CMV testing to Creative Testing Solutions (CTS) in Tempe, Arizona. Additionally, we will continue to explore testing options with other vendors that would allow us to resume in-house donor CMV testing.

We appreciate the opportunity to serve your testing needs. Please contact ViroMed Account Management at 800-582-0077 or [ViroMed\\_Acctmgmt@labcorp.com](mailto:ViroMed_Acctmgmt@labcorp.com) if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ajay Grover". The signature is written in a cursive style.

Ajay Grover, MS, PhD, BCMAS, HCLD (ABB)  
Laboratory Director  
ViroMed Laboratories